



Technology Summit Transforming the Experience of Care in the Home: Opportunities and Challenges

**April 9 and 10, 2018
Fisher Colloquium, McDonough School of Business
Georgetown University**

The Long Term Quality Alliance and AgingWell Hub at Georgetown's McDonough School of Business, are pleased to host a convening to examine and explore the opportunities and challenges associated with using technology to improve the quality of long-term, home-based care. The convening will take place over two days, and will involve moderated panel discussions where service providers and technology innovators will delve into the issues they are confronting in advancing the use and dissemination of new technologies.

Program Agenda

Monday, April 9

8:00 am Registration -- Coffee and Pastries

8:30 ***Welcome and Keynote Address:***

9:30-12:00 ***Technologies that Promote Independence***

We will explore the challenges in providing technologies that can monitor and intervene to empower individuals with functional limitations to perform tasks necessary to remain independent.

- Panel Discussion: What We Need to Promote Independence and Transform How We Provide Services and Supports consumers, advocates, service providers, and payers share a stage with Innovators, Entrepreneurs with technology solutions.
- Roundtable Discussions, proposed actions, summary of take aways

12:30 - 2:00 ***Lunch and Lunch Speaker***

2:00 – 5:00 ***Technologies that Enable Cross-Sector Collaboration***

- Collaboration has been cited as one of the most important care management challenges and opportunities in 2018. We will explore the needs and technology challenges involved in developing and commercializing technologies that support and promote greater cross-sector coordination and collaboration.

New technology partners help improve communication between consumers, caregivers, and providers to support the search for and scheduling of providers, coordination of providers across sectors and secure messaging applications to provide access to and transfer of critical information on behalf of the consumer. Applications support self-direction and enable individuals with disabilities and/or family caregivers to locate, select, schedule, and evaluate personal care providers. Applications also enable better training, compensation, and career paths for the workforce

- Panel, roundtable discussions, proposed actions, summary of take aways

5:15 ***Reception and Networking***

Tuesday, April 10

9:00-11:45 ***Virtual Delivery Systems***

- We will explore various tele-health solutions that bring greater convenience to patients to engage with delivery systems of supports and services that can be delivered virtually. We will focus on the opportunities for consumers and their caregivers to overcome access and logistical barriers to care. We will also look at the technology user experience expanding to allow more routine monitoring and engagement to aid in overcoming social isolation and passive monitoring of health status as care teams work to coordinate and manage the health status of high-risk populations.
- Panel, roundtable discussions, proposed actions, summary of take aways

12:00 to 1:30 ***Working Lunch: Meeting Big Needs and Transforming LTSS Through Technology – What Could Accelerate Change?***

- Round tables and summary of Conclusions